

Frequently Asked Questions

1. Do I need to make a booking?

There is no need to make a booking unless you have a group of 15 people or more or you have a visitor with special needs. When you have 15 people or more in your group, you are then entitled to the group discounted rate. Contact Eureka Skydeck direct to make a booking.

2. Are gift vouchers available?

Absolutely! Eureka Skydeck offers Skypasses and also Edgepasses valid for 1 year from the date of purchase. Presented in a ticket wallet they make an ideal gift for Christmas, Anniversaries, Birthdays or any special occasion. Please call our staff on 03 9693 8888 or email info@eurekaskydeck.com.au for more information.

3. Do you have to purchase tickets to the Skydeck if you only want to access the Edge?

The Skydeck is the main attraction and the Edge is a feature of the Skydeck. So you need to purchase your Skydeck admission tickets first, and then purchase Edge tickets from Level 88.

4. Do you accept companion cards?

We do accept companion cards at the Eureka Skydeck; they must be presented upon arrival.

5. What are your opening hours?

We are open from 10am until 10pm every day. Last entry is at 9.30pm.

6. Do you have wheelchair access?

The Skydeck and the Edge are both readily accessible via standard wheelchair.

7. Do you have a restaurant or bar on the Skydeck?

We have a small kiosk on the Skydeck selling snack food and hot and cold drinks. The kiosk also sells a small selection of beer and wine. Level 89 host a 6 course Degustation Dinner with an option of matched wines, Wednesday through Saturday from 6pm. For more information and bookings please contact Eureka 89 on (03) 9693 8889.

8. Does the Edge operate everyday?

The Edge operates every day except in extreme weather conditions where the Edge would need to close. Enquiries can be made on the day as to whether the Edge would be closed due to weather conditions.

9. Can I book the Edge?

We do not take bookings for the Edge experience, nor can we guarantee exclusive use of the Edge.

10. How do I get to the Skydeck by public transport?

The best way to get to us via public transport is to get to Flinders Street Station, take the Southbank exit from the platform and take the foot bridge over the river. Keep walking straight, and turn right when you get to the roundabout. We are located next to the Travelodge hotel. For a detailed map, please look at the location link on the Eureka Skydeck website.

11. Is there parking available? Is their bus parking available?

There is a Wilson Parking facility in the Eureka building; it is accessible via Southbank Ave off City Road. A designated 1 hour bus parking zone is beside the Eureka building on City Road near the corner Southgate Avenue.

12. What is your address?

Our address is 7 Riverside Quay Southbank 3006

13. I'm pregnant and want to go on the edge, I know you advise not to but can I go on?

The Edge is designed to be a thrill experience, and our visitors can have mixed reaction. We do not recommend that you experience the Edge if you are pregnant, but it is your decision.

14. Can under the age of 16 go on the Edge unaccompanied?

Children are welcome to go onto the Edge unaccompanied, but they remain the responsibility of their parents or guardian at all times.

15. Can I film/take photos on the deck?

You are welcome to use your personal camera on the Skydeck and tripods are welcome. Please note that no personal photography is allowed on The Edge.

16. Are there any employment opportunities at Eureka Skydeck?

We are always looking for people who would have great Skydeck Crew qualities. If you are interested in a customer service position, please contact us direct via (03) 9693 8888 or info@eurekaskydeck.com.au